



Installation Requirements

All major building work including plastering, decorating and kitchen fitting must be completed prior to fitting the new flooring. The bundles of flooring shall be stored in a protected dry place on site where the flooring is to be laid. The bundles should ideally be allowed to acclimatise to the room environment for at least 48 hours prior to installation. Each board should be carefully checked prior to installation, do not install any damaged boards.

During installation the temperature of the subfloor should be at least 15 degrees.

During installation the ambient temperature of the room should be around 20 degrees.

The subfloor should be clean, dry, flat and free from any cracks or movement.

If the moisture reading is high on a cement based subfloor then you must apply a liquid DPM and bring in a dehumidifier. On some occasions properties with poor ventilation or very high levels of heating and insulation can have very low relative humidity levels, particularly during colder months. In this situation there is a risk of shrinkage and possibly even structural deficiencies within the product, therefore a re-humidifier would be recommended.

If you are laying the planks directly onto load bearing joists then you must use both flexible adhesive and porta nails to secure to each joist.

If you are laying the planks onto an existing floorboard subfloor then you must ensure that each of the existing floorboards are independently fixed securely to the joist below with no independent movement. If the floorboards have an uneven surface then correct levelling needs to be done prior to installation either by levelling the joists or for minor unevenness using a sheet material could be sufficient. If the engineered flooring is to be laid in the same orientation of the existing floorboards then sheet material must be fixed down first. Sheet material must be screwed down every 15cm in both directions.

An allowance of approximately 15mm around the perimeter of the room should be provided to accommodate any expansion, including under door frames, central heating pipes and connection with tiles.

For direct glue down installation flexible flooring adhesive must be used and the manufacturer's recommendations must be followed, never use a rigid or water based glue.

Supply & Fit Assumptions

Prior to a full supply & fit package price being confirmed a site survey will need to be carried out by a member of our team. During this process the following will be assessed:

- Site conditions
- Quantity of material needed
- Any specific fitting detail needed

Please note that any details confirmed at this stage are based on the site conditions at the time of the measure, if the dimensions of any rooms, layout change and/or subfloor/adjoining floor finishes change after this process this may result in more material to be required which will be charged for. Alternatively it may result in too much material being produced. If any changes are made following the site survey please advise us so we can assess any material requirements.

Depending on when the site survey takes place the site may change between this time and when the installation takes place, therefore the following assumptions are made unless stipulated otherwise:

- The site will adhere to the conditions detailed in the 'Installation Requirements'
- There will be no skirting's fitted prior to the installation of the floor unless already fitted.
- The area where the floor is to be fitted is to be clear from debris, and any other materials. Also will not have other contractors working or needing access to the area at the same time.

If we feel the site is not in the correct condition to receive the flooring we will remove the product and arrange an alternative date to fit, please note our next available fitting date may not be in the immediate future.

Prior to installation it is the customer's responsibility to check the material is in accordance to their invoice, once installation is started this is deemed as your acceptance of the product provided.

Supply Only

In the case where we are not installing the flooring, the responsibility for the correct specification of all the aspects of the flooring, including measurements and wastage allowance, the verification of the initial and final conditions will reside with the client detailed on our invoice, it is strongly recommended that these specifications are checked by the person responsible for fitting the flooring.